



**CAPABILITIES**

**COMPANY PROFILE**

Pacific Technical Writing Services is a technical writing department for hire. We have a thirteen year record of success writing and illustrating aviation documentation that complies with the iSpec-2200, the ASD-STE100, and 14 CFAR Parts 121 and 125. We work with small to medium sized engineering and manufacturing firms, and can work with you as a strategic partner on government contracts. We look forward to talking to you about your project writing requirements.

**PTWS PRODUCTS**

- ▶ At PTWS we produce a class of documents referred to as Instructions for Continued Airworthiness (ICAW). ICAW documents support your STC and are required as part of the certification process. These manuals supplement the OEM documentation set. We produce supplements for AMMs, AIPCs, WDMs, SRMs, and related CMMs.
- ▶ We also write full CMMs to support new products, and Service Bulletins to keep your manuals up to date between revision cycles.

**ADVANTAGES**

- ▶ Established in 2000, we're in our fourteenth year serving the aviation maintenance community.
- ▶ We have a track record of success writing a wide variety of manuals to meet our client's needs.
- ▶ With 20 years of maintenance experience, we're not just writers...we're also your audience. We fully understand the needs of your end-users.
- ▶ With 5000 hours flight crew experience, we have a clear understanding of actual aviation environment.
- ▶ We're a registered veteran owned small business.
- ▶ We have the standards, hardware, software, and experience to do your work.

**OVERVIEW OF PROJECTS**

- ▶ Our business began in support of the Matsushita Avionics Systems Corporation with in-flight entertainment system AMMs. We completed 18 projects over a 14 month period for MASC.
- ▶ Our next project included manuals for secure flight station doors for B737, B727, and CV-540 airplanes.
- ▶ We have dozens of AIPCs to our credit for Aircraft Interior Reconfigurations, Advanced LED Lighting Systems, and CMMs to support modifications to overhead bins systems, modular lavatories, and class dividers.
- ▶ We currently support Aviation Partners, Inc. with manuals for their Blended Winglet installation for Dassault Falcon F2000, F900, and F50 business jets.

**CODES AND IDENTIFIERS**

CAGE: 3R4B2  
 DUNS: 10-234-1075  
 NIACs: 561410 Document Preparation  
 541430 Commercial Illustration  
 PSCs: T013 Technical Writing  
 T001 Graphics Arts

**CONTACT INFORMATION**

Office Phone: (360) 428-7789  
 Mobile: (360) 420-6383  
 e-mail: [info@ptwservices.com](mailto:info@ptwservices.com)  
 Website: [www.ptwservices.com](http://www.ptwservices.com)  
 Linkedin: Pacific Technical Writing Services  
 Govt. Business Point of Contact:  
 Donald C. Wilson, Managing Writer  
 Address: Pacific Technical Writing Services  
 1714 S. 30th Street  
 Mount Vernon, WA 98274